



Experiences That Matter

HindSight™ Multimedia Logging Recorder from Exacom®

HindSight from Exacom addresses many of the challenges faced in **mission-critical communications** environments and prepares you for where you're going.

HindSight Capabilities

- **SINGLE SOURCE OF TRUTH** Record telephony, radio calls, VoIP, RoIP, Text-to-911 (SMS), screen video, and more.
- **MULTITENANT ACCESS** Securely restrict access to records by user, team, department, agency, or organization.
- **INTUITIVE & SIMPLE UI** Find a record, tag, bookmark, export or download it, and redact sensitive information—all within the same software window.
- **IT-FRIENDLY RECORDING** HindSight is 100% software-based, so it's highly scalable and easily maintained. Recordings are accessed via web browser; no clunky software upgrades.
- **NEVER MISS A RECORDING** Recordings are automatically backed up to a secondary storage location. Recorders can be set up in redundant configurations, for a single location or a geodiverse configurations.
- **RECORD DATA FROM RAPIDSOS** Automatically store all information from RapidSOS related to 911 call with the recorded audio from the call.
- **FLEXIBLE DEPLOYMENT OPTIONS** HindSight can be deployed on-premise, on a virtual machine, or in the cloud depending on your recording, storage, backup, and security needs.

Evidence-Grade Recording

Unlike other recording solutions, HindSight was designed to accurately record and secure media in a way that a court acknowledges it as evidence. HindSight records communications and stores them in a proprietary format, so the original recording can never be altered.

Recordings of this nature are absolutely critical for organizations who must respond to FOIA requests. These recordings can also offer vital insight for organizations as they seek to improve how they handle incidents through quality assurance and incident management.

Top Benefits

- **HIGHLY INTEROPERABLE** HindSight integrates with over 80 communications platforms—with more releasing each year—making it one of the most connected recorders available.
- **CYBERSECURE RECORDING** HindSight is the only multimedia logging recorder that is JITC-certified and currently available on the Department of Defense Information Network Approved Products List.
- **STANDARDS-COMPLIANT** Full support for popular standards like NG911 i3, SIPREC, P25 and DMR.
- **DIRECT SUPPORT FROM MANUFACTURER** Exacom provides world-class support 24x7x365 covering the entire solution (hardware, software and cloud).

Offer

Software

The HindSight access client is an HTML5 browser-based UI, so no separate installation is required, and it can be accessed on a variety of devices. It is tested to work on Google Chrome, Microsoft Edge, and Mozilla Firefox.

Hardware

In instances where Exacom provides the recording hardware, HindSight runs on industry-tested Dell commercial/consumer off-the-shelf (COTS) equipment. HindSight can also be deployed on a VM or in the cloud depending on the customer's recording, storage, backup, and security needs.

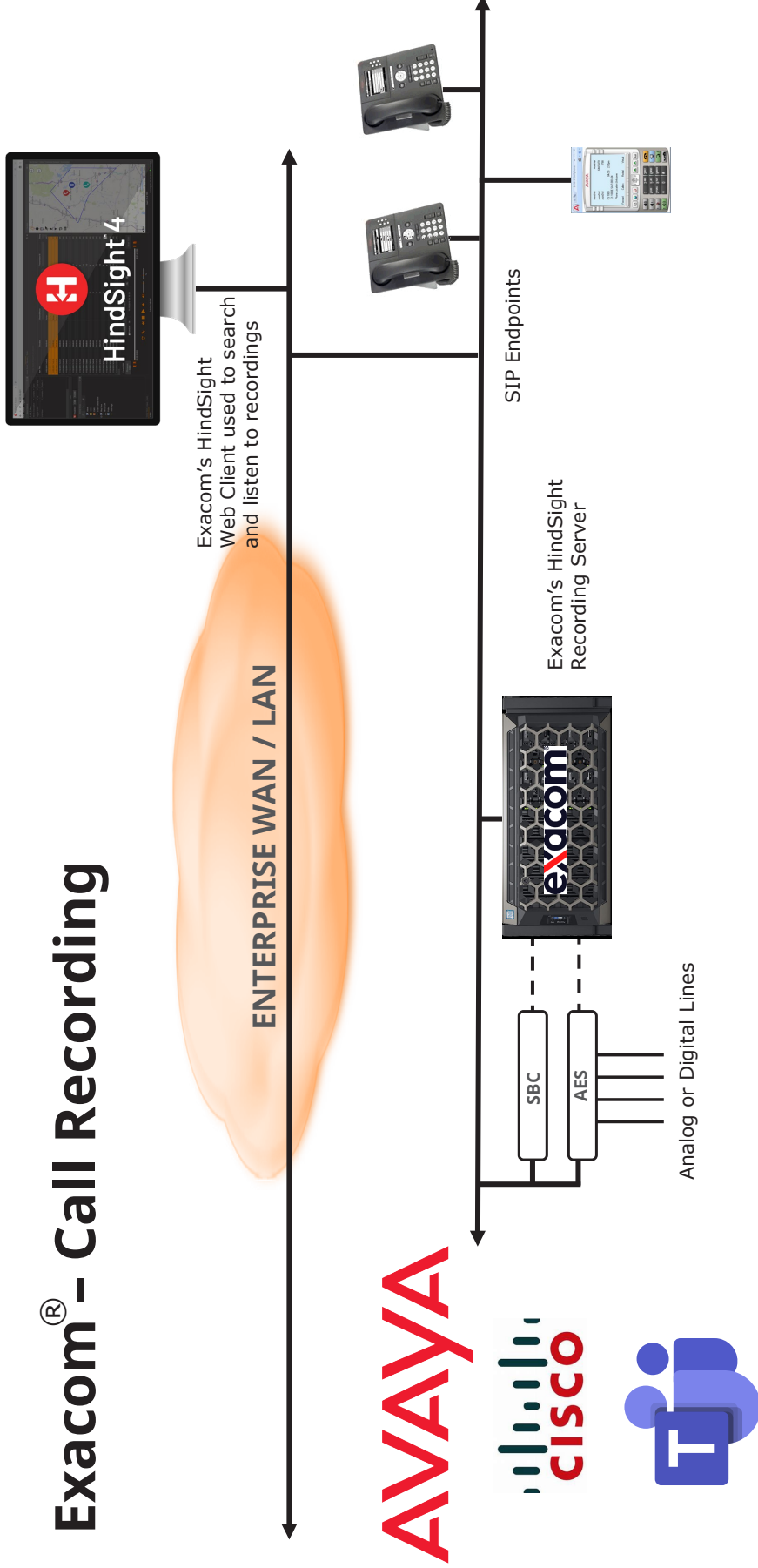
ExaCare Support Program

Annual maintenance is included in year 1 of the life of the recorder and is renewable each year.

RapidSOS Integration

In order to record data from RapidSOS, the integration must be purchased from Exacom. It is priced as a perpetual license along with the recording software.

Exacom[®] - Call Recording



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Sentinel Server Database

- The System Core

Sentry SIP/Aura, IPO, CS1K Scout

- Interface adaptors to call servers

Sentry Tracker

- IP location tracking elements
- Wireless device tracking

Sentry Beacon

- On site notification via screen pop
- Email and text message alerting
- Sentry Lite for IPO 10+

Sentry Dispatcher

- Co-located with the Sentry core
- This is what the Gatekeeper talks to
- Integrates with VPC

Sentry Gatekeeper

- Automated tracking of remote soft clients
- Reports location to Sentry Dispatcher

Sentry VPC

- Premium E911/NG911 Call Routing Services