AVAYA
ENGAGE®

February 12–15, 2017

Las Vegas

@COMM CORPORATION

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
203	150 Dow Street, Suite 433C	Manchester, NH 03101-1258	603-624-4424	sales@atcomm.com	www.atcomm.com

Company Description

@Comm brings 30+ years of experience designing, selling and supporting premise and cloud-based call accounting & reporting solutions.   CommView Plus is our 4rth generation solution. Our solutions help, IT specialists and department managers reduce and control expenses, increase employee productivity and improve voice network security by providing in-depth insights into how their PBX networks are actually used.

911 ETC IS NOW WEST

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
404	1601 Dry Creek Drive	Longmont, CO 80503	720-494-5800	safetyservices@west.com	www.west.com/safety-services/

Company Description

The trusted and leading provider of E911. We help you meet E9-1-1 regulations while keeping costs in check. Automate and simplify E9-1-1 management so your users can reliably connect to 9-1-1 emergency assistance—from the office, from remote offices, from the road and from any device.

ACEYUS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
505	10700 Sikes Place, Suite 240	Charlotte, NC 28277	888-222-3987	info@aceyus.com	www.aceyus.com

Company Description

Aceyus provides real-time reporting, historical reporting and analytics for enterprise-level contact centers. We integrate data from ACD, IVR, CRM, omni channel, WFM, social media platforms and other sources to deliver detailed insight into the customer journey. This insight helps businesses understand and manage their customer and agent experiences.

ALERTUS TECHNOLOGIES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
209	11720 Beltsville Drive, 9th Floor	Beltsville	866-425-3788	info@alertus.com	www.alertus.com

Company Description

In a crisis, alert your staff using Alertus' unified emergency alert system. Alertus offers a customizable array of products, including the Alert Beacon, panic button, LED marquee, text-to-speech interface for PA and giant outdoor speakers, fire alarm interface, computer desktop and phone alerting, as well as digital signage and cable television override.

ALGO COMMUNICATIONS PRODUCTS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
316	4500 Beedie Street	Burnaby, Brit V5J5L2	604-454-3790	pzoehner@algosolutions.com	www.algosolutions.com

Company Description

In a crisis, alert your staff using Alertus' unified emergency alert system. Alertus offers a customizable array of products, including the Alert Beacon, panic button, LED marquee, text-to-speech interface for PA and giant outdoor speakers, fire alarm interface, computer desktop and phone alerting, as well as digital signage and cable television override.

ARROW SYSTEMS INTEGRATION

Booth No	Address	City, State and Zip Code	Phone	Website:
321	1820 Preston Park Blvd, Suite 2800	PLano, TX 75093	972-462-5800	www.arrowsi.com

Company Description

Arrow Systems Integration transforms businesses to succeed in the competitive and ever-changing world of technxology. Offering an entire spectrum of IT enabling solutions and services, we provide data, UC and collaboration, contact center, customer experience, cloud and IoT solutions to help advise, train, manage, and secure your business moving forward.

ASCOM WIRELESS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
554	300 Perimeter Park Dr	Morrisville, NC 27560	877-71ASCOM	info@ascomwireless.com	www.ascom.us

Company Description

"Ascom is a global solutions provider offering competitive solutions for onsite wireless communication that supports and optimizes mission-critical processes. Ascom uses its unique product and solutions portfolio and software architecture to devise integration and mobilization solutions that deliver smooth and efficient workflows for healthcare, manufacturing, retail, warehousing, security, and others.   "

ASPECT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
458	300 Apollo Drive	Chelmsford, MA 01824	978-250-7900	contact@aspect.com	www.aspect.com

Company Description

Aspect's integrated solution unifies the three most important facets of modern consumer engagement strategy: customer interaction management, workforce optimization, and back-office. Through a suite of cloud, hosted and hybrid deployment options, we help the most demanding contact centers and back offices seamlessly align their people & processes to deliver remarkable customer experiences.

ALERTUS TECHNOLOGIES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
209	11720 Beltsville Drive, 9th Floor	Beltsville	866-425-3788	info@alertus.com	www.alertus.com

Company Description

In a crisis, alert your staff using Alertus' unified emergency alert system. Alertus offers a customizable array of products, including the Alert Beacon, panic button, LED marquee, text-to-speech interface for PA and giant outdoor speakers, fire alarm interface, computer desktop and phone alerting, as well as digital signage and cable television override.

AURA ALLIANCE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
349	25 Lavington Street	SE1 0NZ, London	+44 2038694848	info@auraalliance.com	www.auraalliance.com

Company Description

The only Avaya-endorsed global alliance - we deploy and support global converged communications.

AVAYA FINANCIAL SERVICES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
609	10201 Centurion Parkway North	Jacksonville, FL 32256	800-327-3333	contactafs@afsleasing.com	www.ileaseavaya.com

Company Description

Avaya Financial Services provides payment solutions that help business's achieve their technology goals in the most cost effective way while removing the complexity of managing assets, software and services. Our leasing specialists will assist you with developing a customized solution to procure the equipment and services you need today.

AVST

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
415	27042 Towne Centre Drive Suite 200	Foothill Ranch, CA 92610	949 699 2300	jhernandez@avst.com	www.avst.com

Company Description

Axis offers intelligent security solutions that enable a smarter, safer world. As the global market leader in network video, Axis is driving the industry by continually launching innovative network products based on an open platform - delivering high value to customers through a global partner network.

AXIS COMMUNICATIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
304	300 Apollo Drive	Chelmsford, MA 01824	978-614-2004	na-events@axis.com	www.axis.com

Company Description

Axis offers intelligent security solutions that enable a smarter, safer world. As the global market leader in network video, Axis is driving the industry by continually launching innovative network products based on an open platform - delivering high value to customers through a global partner network.

AXTEL HEADSETS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
609	16 Woloska St	Warsaw 02-675	(+4822) 490 9781	p.chackiewicz@axtelheadsets.com	www.axtelheadsets.com

Company Description

Axtel Headsets is a global vendor of professional headsets and communication solutions dedicated to Call Centers and office industry. When designing our products, we focus on expectations and needs of users, as we aim to create the products that facilitate the work of our Clients.

CALABRIO

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
220	400 1st Ave N Suite #300	Minneapolis, MN 55401	855-784-2807	info@calabrio.com	www.calabrio.com

Company Description

Calabrio is a customer engagement software company that provides analytic insights to catalyze growth through customer service contact centers. Calabrio ONE® is a unified suite—including call recording, quality management, workforce management and voice-of-the-customer analytics—that records, captures and analyzes customer engagement center interactions to improve the customer experience and drive top-line business growth.

CALERO SOFTWARE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
639	1565 Jefferson Road Suite 120	Rochester NY 14623	866.769.5992	info@calero.com	www.calero.com

Company Description

Calero is a leading provider of Communications Lifecycle Management (CLM) solutions, inclusive of Call Accounting (eCAS), Telecom Expense Management (TEM), Managed Mobility Services (MMS). With thousands of customers in over 40 countries, Calero helps to simplify the management of voice, mobile and other unified communications services and assets.

CAROUSEL INDUSTRIES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
421	659 South County Trail	Exeter, RI 02822	800-401-0760	reply@carouselindustries.com	www.carouselindustries.com

Company Description

We help you make the right IT decisions that positively impact your business. We enable your innovative use of technologies, deliver the ultimate client experience and provide differentiated services across collaboration, networking, data center, security, and cloud-based solutions.

CBTS

Booth No	Address	City, State and Zip Code	Company Email:	Website:
503	221 E. Fourth St.	Cincinnati	marketing@advantel.com	www.cbts.net

Company Description

CBTS has long-standing relationships with its customers primarily due to its efforts in understanding their technology needs and delivery of quality technology solutions, as well as flexible delivery and support options.

CCT SOFTWARE LLC

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
652	1735 Market Street, Suite 3750	Philadelphia, PA, 19103	+1 267 507 6196	contact@cct-solutions.com	www.cct-solutions.com

Company Description

CCT is leading the way in Omni-Channel customer engagement solutions. CCT helps companies communicate with existing contact channels and a new generation of customers, through web and mobile based interactions, such as Web RTC, chat, co browsing and video, ensuring their contact center agents adapt to the changing customer landscape, decreasing contact center costs and providing efficient relationships with their customers

CHRYSALIS SOFTWARE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
625	One West Third Street, Suite 1115	Tulsa, OK 74103	415-339-8837	Info@chrysalis.net	www.chrysalis.net

Company Description

Chrysalis Software is a premier supplier of Avaya contact center professional services and products. Chrysalis has the expertise, experience and reference base for ALL forms of the major Avaya contact center offerings: Avaya Red, Avaya Blue and the IP Office Suite. If you are a partner selling Avaya contact center solutions or an end user in need of an Avaya solution expert, Chrysalis can help you out!

CI (FORMERLY COMPUTER INSTRUMENTS)

Booth No	Address	City, State and Zip Code	Company Email:	Website:
521	P.O. Box 2472	Mission, KS 66201	info@instruments.com	www.instruments.com

Company Description
CI is a seasoned innovator and leading developer of Cloud and premise based voice portal solutions for the contact center. Through eONE, CI offers industry specific and horizontal applications that streamline manual processes and enhance the customer self-service experience

COMBAT NETWORKS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
567	236 Westbrook Road	Ottawa, Ontario, K0A 1L0	877-926-6228	sales@combatnetworks.com	www.combatnetworks.com

Company Description
Combat provides data and voice communication network design, installation, product sales, support and maintenance services to customers who operate mission critical communication networks where security, performance and reliability are key.

COMMUNICATION RESOURCES INC. (CRI)

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
355	1433 Highway 34 Suite C5	Farmingdale, NJ 07727	17329747600	Paul.Leatherman@crinj.com	www.crinj.com

Company Description
CRI: Innovative, creative, and dependable. Known for leadership in Avaya and VMware design, Implementation, and support. We work with customers, partners, devconnect, and Avaya for flexibility in using our services. Our customer first philosophy is simply, do the right thing.

COMVIEW CORPORATION

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
648	110 Walt Whitman Road, Suite 101	Huntington Station, NY 11746	631-935-1900	info@comviewcorp.com	www.comviewcorp.com

Company Description
Comview reduces cost, complexity and risk of managing telecom expenses, users and assets. Experience integrated, Fixed/Wireless Telecom Management software with customer-centric managed services and guaranteed savings. An easy-to-use cloud-based portal provides simplified management and powerful insights throughout the communications lifecycle. One platform manages mobility, invoice processing, call accounting, audit/optimization, procurement, inventory/assets and more.

CONNECTIONS TELECOM MARKETING, INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
633	2833 E. Brookside	Orange, CA 92867	714-637-3064	jgiberson@callaccounting.com	www.callaccounting.com

Company Description
Since 1986, CONNECTIONS has been a trusted vendor specializing in call accounting systems and tools to help optimize telecom spend. We now offer even more! If you are looking to increase bandwidth without increasing costs? Or need service in a remote location? Or want more info on SD WAN technology? Ask us. We can help! More at www.callaccounting.com

CONSOLIDATED TECHNOLOGIES, INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
202	10 Midland Avenue 2nd Floor	Port Chester, NY 10573	914-935-6067	mlatshaw@consoltech.com	www.consoltech.com

Company Description

CTI has the experience in innovation you can rely on to deliver expertise, high quality technology and precise design and implementation that results in powerful communication solutions. We keep ahead of technology trends and narrow the gap between what you have today and what you expect technology to do for the future of your business.

CONVERGEONE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
543	3344 Highway 149	Eagan, MN 55121	(800) 431-1333	contactus@convergeone.com	www.convergeone.com

Company Description

ConvergeOne is a leading provider of custom information, communications and data technology solutions and services for any environment, regardless of existing vendors or systems. The company offers best-in-class solutions in collaboration, contact center, cloud, enterprise computing, data center and virtualization, enterprise networking, and security. www.convergeone.com.

CONVEYANT SYSTEMS, INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
455	3002 Dow Avenue, #314	Tustin, CA 92780	949-756-7100	tim@conveyant.com	www.conveyant.com

Company Description

Conveyant develops and markets the Sentry™ E911 Emergency Response Management and TeleDirectory™ PC-based Attendant Consoles for call handling and database information-intensive applications for PBX, VoIP, and hosted solutions. Conveyant's modular approach to application design provides a variety of applications for healthcare, hospitality, public safety, government, financial and higher education markets

COORDINATED SYSTEMS, INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
556	165 Burnside Avenue	East Hartford	8602892151	rmarcia@csiworld.com	www.csiworld.com

Company Description

Virtual Observer (VO), from Coordinated Systems, Inc. (CSI) is an enterprise-class Workforce Optimization (WFO) solution for contact centers of all sizes. VO offers robust call recording and innovative WFO features for all Avaya platforms, providing the best value to price in the industry.

CORSPRO

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
609	1100 Northwind Drive	Reston	571-399-6995	dbarrett@corspro.com	www.corspro.com

Company Description

CorsPro is the maker of SalesDoc Architect™ (SDA), which transforms how project-oriented technology integrators configure, price, quote (CPQ) and propose their solutions. SDA integrates with leading CRM solutions and manufacturer tools. It enables companies to produce differentiated proposals, statements of work and other sales documents with just a few mouse clicks.

CTINTEGRATIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
616	1460 E. Whitestone Blvd Suite 160	Cedar Park, TX 78613	877-449-6775	dgarlich@ctintegrations.com	www.ctintegrations.com

Company Description

CTIntegrations provides a wide range of software and professional services from pre-sale design to implementation and support. Our flagship product, CT Suite™, is an innovative, user-friendly agent desktop and omnichannel solution delivering true out-of-the-box functionality and scalability. The result is an advanced and intuitive experience across all contact center interactions.

CXM WORKFORCE OPTIMIZATION SOLUTIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
302	5600 Northwest Central Drive, Ste. 102	Houston, TX 77092	866-400-4296	cxmsales@cxmrecord.com	www.cxmrecord.com

Company Description

Customer Experience Management is our name and our company's focus. CXM provides leading workforce optimization solutions for contact centers and enterprise corporate clients. Solutions include Call Recording, Screen Recording, Performance Evaluations, Agent Portal, Live Monitoring, eLearning, Speech Analytics, Desktop Analytics and Workforce Management.

CYARA

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
253	999 Main Street, Suite 101	Los Altos, CA 94063	844-204-2359	hello@cyarasolutions.com	www.cyara.com

Company Description

Cyara was founded with a mission: gather the best expertise in the industry to reinvent customer service. Today, Cyara has fulfilled that promise, as market-leading provider of an omnichannel discovery, testing and monitoring SaaS platform. The world's most elite companies use Cyara's Platform to accelerate the delivery of seamless customer experiences.

D. B. COMMUNICATIONS INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
513	13144 MacNeil Court	Milford , MI 48380	888-692-8200	matt@dbcommunicationsinc.com	www.dbcommunicationsinc.com

Company Description

Since 1994, DB Communications has provided quality telecommunications products, systems, and solutions at low market pricing.

DIALOGIC

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
462	4 Gatehall Drive	Parsippany	9739676281	info@dialogic.com	www.dialogic.com

Company Description

Dialogic helps service providers, application developers, and enterprises build and deploy on agile networks. We're a leading provider of cloud-optimized real-time multimedia processing solutions, customizable applications, and network infrastructure solutions. We help 48 of the world's top 50 mobile operators and nearly 3,000 application developers deploy on agile networks. Our global team of professional services experts is ready to help you with unparalleled support and consulting so you can get the most out of your network investment.

DIGITAL DATAVOICE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
631	1210 Northland Dr suite 160	Mendota Heights, MN 55120	(651) 686-4315	sales@ddvc.com	www.DDVC.com
Company Description					

Digital DataVoice is a full service contact center solutions provider, focusing on premise- and cloud-based IVR, CTI, and WFO. With over 30 years of design, development and implementation experience, our team of seasoned professionals understands the challenges faced in today's highly complex contact centers.

EMPIRIX

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
431	600 Technology Park Drive, Suite 100	Billerica, MA 01821	(401) 787-2617	info@empirix.com	www.empirix.com
Company Description					

Empirix is the recognized leader in delivering solutions to optimize customer experiences—in contact centers, mobile and fixed-line networks. Using technologies for testing, monitoring and analysis, Empirix empowers organizations to overcome challenges and promote informed decision making. We help clients around the world realize the value of their technology investments.

ENGELBART SOFTWARE GMBH

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
244	Poststrasse 12	6301 Zug, Switzerland	0049 751 76 42 43 00	info@engelbart-software.com	www.engelbart-software.com
Company Description					

Engelbart Software, DevConnect Partner of the Year 2016, is focusing on the development of customer specific Breeze solutions as well as on solutions for IT Self Service and Service Management.   Engelbart Software is also taking first steps to leverage the AVAYA Client SDK for creating unique Vantage solutions.

FATPIPE NETWORKS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
363	4455 South 700 East	Salt Lake City, UT 84107	+1.801.281.3434	info@fatpipeinc.com	www.fatpipeinc.com
Company Description					

FatPipe Networks is the creator, inventor, and multiple patent holder of next generation SD-WAN products. As a Technology Alliance partner, FatPipe provides a solution that integrates Avaya's fabric-based SDN architecture for simplicity everywhere with FatPipe's next generation hybrid WAN.

FIRST AMERICAN BUSINESS SOLUTIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
463	3524 Floramar Terr	New Port Richey, FL 34652	727-686-0523	4solutions@firstabs.com	www.firstabs.com
Company Description					

First American Business Solutions (FirstABS) is comprised of a team of qualified information technology consultants who have worked with all types of organizations and businesses. We are the people, process and tools providing reliable, affordable, streamlined business. FirstABS, your first choice in reliable, responsive IT Services.

NICE UPTIVITY

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
311	555 S. Front Street	Columbus, OH 43215	(888) 922-5526	nice.sales@nice.com	www.nice.com

Company Description
NICE-Uptivity is the only vendor in the market with a complete WFO offering that can be deployed on premise, hosted, or in the cloud for companies of all sizes – from the largest enterprises to small companies.

INGENIUS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
205	350 Legget Drive	Ottawa, Ontario K2K2W7	613-591-9002	contact@ingenius.com	www.ingenius.com

Company Description
InGenius is a computer telephony integration (CTI) innovator that enables sales and service organizations to deliver world-class, phone-based, customer experiences by integrating existing Avaya phone systems into leading CRMs. We help contact centers increase agent productivity and provide a 360-degree view of customer call interactions for intelligent analysis and decision-making.

INEMSOFT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
459	5850 Town and Country Blvd. Suite 401	Frisco, TX 75034	(214) 423-2820	allen.nemer@inemsoft.com	www.inemsoft.com

Company Description
INEMSOFT helps customers integrate and manage communication devices such as Telephones and PTT Radios over a single, high-availability IP network so they can connect, collaborate and respond quickly. We extend the resiliency of our core solutions to implement disaster recovery and management of IP/SIP telephones, radios and mobile devices.

INFINITYCTI, INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
612	10601-G Tierrasanta Blvd., #178	San Diego, CA 92124	858-280-2400	jblair@icti.com	www.infinitycti.com

Company Description
InfinityCTI, Inc.'s primary expertise is with the Avaya IVR (AEP) and Call Center Products. Our team has a very strong background with the Avaya CM, POM, Elite Multichannel Call Center (EMC), and custom CTI / IVR development. We offer both "on premise" and hosted IVR/SMS solutions.

INTEGRATION PARTNERS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
558	12 Hartwell Ave	Lexington, MA 02421	7813578151	sales@integrationpartners.com	www.integrationpartners.com

Company Description
Integration Partners is a collaboration and networking services engineering firm specializing in solutions that are open, scalable and drive to greater productivity and competitiveness for their clients. Their portfolio serves enterprises nationwide with Cloud, Security, Advanced, and Managed Services. Integration Partners is a privately held company headquartered in Lexington, Massachusetts.

INTERACTIVE NORTHWEST, INC. (INI)

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
249	7672 SW Mohawk Street	Tualatin, OR 97062	503-454-1400	sales@interactivenw.com	www.interactivenw.com

Company Description

Interactive Northwest, Inc. (INI) develops innovative self-service applications for high-volume contact centers in markets including government, healthcare, finance, utilities and service industries. INI's long-standing Avaya partnership and deep history in deploying applications on Avaya platforms make it a reliable partner to deliver results that promote customer success and profitability.

INTRANEXT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
650	391 Inverness Parkway, #111	Englewood, CO 80112	7208736560	sales@intranext.com	www.intranext.com

Company Description

IntraNext began in 1996 with a goal to improve the way large contact centers use technology to serve their customers. Since then, we've helped some of the nation's largest call centers. Visit booth 650 to see how we can help you meet PCI Compliance in your contact center.

ION NETWORKS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
312	120-A Corporate Blvd	South Plainfield, NJ 07080	(908) 546-3900	ionsales@apitech.com	www.apitech.com/ion

Company Description

ION is the most trusted name in remote device management and secure access technology. ION appliances and software enable service providers, equipment manufacturers, government and military agencies, and corporations to remotely manage, monitor, and secure critical voice and data networks.

IR

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
230	8055 E Tufts Ave Suite 950	Denver, CO 80237	303-390-8700	info@ir.com	www.ir.com

Company Description

Prognosis for Unified Communications, Contact Center and IR Testing Solutions are the industry's preferred choice for ensuring the performance, availability and service quality of Unified Communications and Contact Center technologies from Cisco, Avaya, Microsoft Lync/Skype for Business, Oracle, Sonus, Verint and more. For further information on IR, visit www.ir.com.

IRONTON GLOBAL

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
208	4242 Mauch Chunk Rd	Coplay, PA 18037	855-226-0530	Sales@IrontonGlobal.com	www.IrontonGlobal.com

Company Description

Ironton Global offers a secure and affordable cloud based SIP services. With over 100 years in the communication industry, we've taken the time to develop the expertise required to service your business. Every SIP trunk includes 3 call paths. 2 inbound and 1 outbound call path.

JABRA

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
537	900 Chelmsford Street, Tower 2, Floor 8	Lowell, MA 01851	978-322-4700	NAL&O@jabra.com	www.jabra.com

Company Description

Jabra is a leading international developer and manufacturer of a broad range of communications and sound solutions committed to let people hear more, do more and be more than they ever thought possible.

KHOMP

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
308	Rua Joe Collaco, 253	Florianopolis, SC 88037-010	55 (48) 3722-2900	contato@khomp.com	www.khomp.com

Company Description

Khomp is the new Avaya Technology Partner!! With 20 years of history, Khomp is a Brazilian company developer of telecommunications hardware. In the last few years it has stood out even more in the market with its line of gateways with powerfull call classification, routing and statistics. KMG and Kmedia products, from this line os Gateways, has received the Avaya DevConnect certification of compatibility.

LOXYSOFT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
250	1501 Broadway, 12th Floor	New York, NY 10036	347-560-5300	sales@loxysoft.com	www.loxysoft.com

Company Description

Loxysoft workforce management system ProScheduler is truly intuitive and quick to implement and learn. The powerful optimizing engine creates optimized schedules and service level simulations within a few minutes, which makes it easy to try different settings to analyze effects and measure costs before publishing the schedules to your workforce.

LUMENVOX

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
303	591 Camino de la Reina, Suite 1040	San Diego, CA 92108	858-707-7700	sales@lumenvox.com	www.LumenVox.com

Company Description

LumenVox is a speech automation technology company that provides carrier grade telephony speech products and supporting services. LumenVox core products include our Automated Speech Recognizer (ASR) and Text-to-Speech (TTS) engines, Call Progress Analysis (CPA, which incorporates Answering Machine Detection), LumenVox Speech Tuner, LumenVox Dashboard and natural language solution support. Based on industry standards, LumenVox speech software is one of the most accurate, natural sounding and reliable solutions in the industry. Our products are the foundation of a successful speech solution.

MICROCALL

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
517	3700 Holcomb Bridge Road	Norcross, GA 30092	770-447-5408	sales@microcall.com	www.microcall.com

Company Description

Used by thousands of Avaya customers (in virtually every industry), Microcall offers easy, real-time analytics on voice data. Microcall integrates with ALL voice platforms, and includes real-time dashboards on cradle-to-grave calls, traffic analytics, SIP capacity, SBC reporting, VDN, Termination Codes, ASA/Active Directory integration, etc. Microcall reduces telecom expense, provides real-time traffic analysis, Emergency 911 alerts, improves productivity and, provides instant call searches.

MOXTRA INC

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
256	1601 S. De Anza Blvd	Cupertino, CA 94041	(952) 297-2047	matthias@moxtra.com	www.moxtra.com

Company Description

Moxtra is a top global provider of embeddable collaboration. Revolutionizing UCC, Contact Center, and Telecommunications through customizable mobile-first collaboration. Messaging, to Document Sharing and Annotating, to Live Web and Video Conferencing. To and from any device. Now featuring a brand new SIP PBX connector.

MUTARE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
243	2325 Hicks Road	Rolling Meadows	847-496-9004	info@mutare.com	www.mutare.com/

Company Description

Mutare creates customized software that makes communication easy, secure and efficient, with solutions for speech to text transcription, smart notification, smart chat, contact centers and more. For more information visit us at www.mutare.com.

NECTAR SERVICES CORP.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
508	366 North Broadway, #201	Jericho, NY 11753	631-300-1000	info@nectarcorp.com	www.nectarcorp.com

Company Description

Nectar is the global market leader in Unified Communications Monitoring, Management and Diagnostics. Nectar's innovative UC Management Platform (UCMP) software enables enterprises to maximize their investment in their communications environment by simplifying the complexities of managing, in real-time, a multi-vendor infrastructure while optimizing the user experience.

NETLERT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
357	20 Fall Pippin Lane Suite 202	Asheville, NC 28803	866-638-5378	nlsales@netlert.com	www.netlert.com

Company Description

NetLert's performance analysis and reporting solutions provide 100% web-based, real-time and historical reports for Avaya call centers. We offer two products, N-Focus and N-Focus Plus. N-Focus is a standalone, turnkey reporting solution and N-Focus Plus is an add-on for CMS which provides additional functionality.

NETPLUS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
314	9707 Key West Ave, Ste 202	Rockville, MD 20850	301-721-3010	sales@netplustms.com	www.netplustms.com

Company Description

NetPlus is mobility and telecom management made simple. An award winning suite of products NetPlus offers Communications Lifecycle Management Solutions for both commercial and government entities. NetPlus' Mobility suite offers mobile device management, mobile app management, and mobile expense management all in a secure cloud deployment. NetPlus' Telecommunications suite offers expense management, fault management, inventory tracking and control, provisioning, and more. NetPlus Customers trust NetPlus with the daily operation of their telecom, mobility and data networks.

NTS DIRECT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
403	41 Main St.	Bolton, MA 01740	877-486-5393	sales@ntsdirect.com	www.ntsdirect.com

Company Description

NTS Direct is a value added distributor of voice and data technology solutions, targeting the SMB and Enterprise markets. Reinventing the traditional distribution model, NTS Direct creates sales and profitability opportunities for manufacturers and resellers through a consultative sales approach, focusing on design, training, and support. Headquartered in Bolton, MA, NTS Direct utilizes multiple distribution points throughout the United States in order to best support their clients. NTS Direct will be showcasing the OnAvayaTM-Google Cloud Platform.

NUANCE

Booth No	Address	City, State and Zip Code	Phone	Company Email:
651	One Wayside Rd.	Burlington, MA 01803	7815655000	debbie.katz@nuance.com

Company Description

Every day, millions of users experience Nuance's proven applications for natural self-service and for accurate authentication using voice biometrics. Nuance speech products are tightly integrated with Avaya platforms, and we offer comprehensive services to ensure an efficient deployment that meets your goals and expectations.

NUTANIX

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
309	1740 Technology Drive, Suite 150	San Jose, CA	(855)-NUTANIX	elevate@nutanix.com	www.nutanix.com

Company Description

Nutanix simplifies datacenter infrastructure by integrating server, storage, and virtualization resources into a turnkey hyperconverged platform. The Nutanix enterprise cloud platform eliminates separate UC silos, easily scales, enables fast and easy installations, ensures high performance access for all UC servers, & provides high availability and business continuity.

NVT PHYBRIDGE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
659	3457 SUPERIOR COURT UNIT 3	OAKVILLE , ONTARIO L6L0C4	9059013633	STEVEN.FAIR@ PHYBRIDGE.COM	www.nvtphybridge.com

Company Description

NVT Phybridge is the leader in long reach PoE (Power over Ethernet), making IP connections in far places simple. Our PoLRE switch allows customers to move to IPT on the same infrastructure that served your TDM phones. Make your transition to IPT cost effective and simple with NVT Phybridge.

PARLANCE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
307	400 West Cummings Park	Woburn, MA 01801	888-700-6263	info@parlancecorp.com	www.parlancecorp.com

Company Description

At Parlance, we're a group of caller advocates on a mission to make businesses easier for callers to engage. We partner with our customers, providing intelligent virtual agents and operators. Let us show you how better caller experiences impact not only customer satisfaction, but the bottom line as well.

PATHSOLUTIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
226	3080 Olcott Street #A210	Santa Clara, CA 95054	(877) 748-1777	chauser@pathsolutions.com	www.pathsolutions.com

Company Description

PathSolutions TotalView identifies the root-causes of network faults that cause network instability and voice quality problems. Our Total Network Visibility® suite continuously tracks the health and state of the entire network -- identifying the location, fault and root-cause issue. Discovered issues are disclosed in plain-English for rapid remediation.

PHONEGURU101, LLC

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
649	41128 Persimmon Street	Eustis, FL 32736	(724) 344-4783	terri@phoneguru101.com	www.pg101.com

Company Description

PhoneGuru101 offers customizable, interactive web-based end-user training on the AVAYA handsets, as well as CMS Supervisor, Voicemail and one-X applications.   Our training solutions enable employees to learn the functionality and operation of the handsets and applications anytime, anywhere, thereby maximizing the telecommunications investment.

PLANTRONICS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
409	345 Encinal St.	Santa Cruz, CA 95060	(831) 420-3197	russell.handley@plantronics.com	www.plantronics.com

Company Description

Plantronics is a global leader in audio communications for businesses and consumers. We have pioneered new trends in audio technology, creating innovative products that allow people to simply communicate. From unified communication to Bluetooth® headsets to gaming solutions, we deliver uncompromising quality, an ideal experience, and extraordinary service. Plantronics is used by every company in the Fortune 100™, as well as 911 dispatch, air traffic control and various mission critical applications for those on the frontline.

RED SKY TECHNOLOGIES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
643	333 N Michigan Ave 16th Floor	Chicago, IL 60642	(312) 432-4300	msexauer@redskytech.com	www.redskye911.com

Company Description

RedSky is the leader in E911 solutions, providing on-premise and cloud-based 9-1-1 location determination for all sized enterprises, all types of devices.

RESOURCE SOFTWARE INTERNATIONAL LTD.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
406	40 King Street West, Suite 300	Oshawa, Ontario, L1H 1A4	718-701-0945	rsi@telecost.com	www.telecost.com

Company Description

RSI is a world leader in harnessing collaboration metrics to track, monitor and manage the performance of network facilities resulting in a more dynamic, responsive and productive communication ecosystem. Visit us at Booth #: 406.

SENNHEISER

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
629	Industriparken 27	Ballerup	4556180000	marketing@senncom.com	www.sennheiser.com/cco

Company Description

Sennheiser is among the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for business and entertainment. Our speakerphones and wired/wireless headsets for mobile phones, contact centers, offices and Unified Communications professionals are the result of Sennheiser's focus on sound leadership, quality design and user focus.

SONEXIS TECHNOLOGY, INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
647	2420 Mosside Boulevard	Pittsburgh, PA 15146	888-476-6394	info@sonexis.com	www.sonexis.com/

Company Description

Sonexis Technology, Inc. is a leading provider of audio, web and video conferencing for the enterprise. Sonexis ConferenceManager™2 has set new standards for ease of use and security. Designed to work within existing voice and data networks, hundreds of leading organizations have deployed Sonexis ConferenceManager2 with minimal cost or administration.

SPECTRUM CORPORATION

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
408	10048 Easthaven Blvd	Houston, Texas 77075	713-944-6200	dboehm@specorp.com	www.specorp.com

Company Description

Spectrum Corporation is an Avaya DevConnect Select Product Program member providing call center software solutions capturing data from Avaya ACDs and other data sources like Ticketing, CRM, WFM, and your own in-house databases to create unified, comprehensive reporting for TV Displays, Agent and Supervisor Desktops, Web Reporting, and Email Alerts.

SPOKEN

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
252	2101 4th Avenue	Seattle, WA 98121	805-636-2139	arnav.bhatkar@spoken.com	www.spoken.com

STARFISH ASSOCIATES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
433	1200 US Highway 22	Bridgewater	908-243-2900	info@starfishassociates.com	www.starfishassociates.com

Company Description

Starfish is a leading provider of telecom software solutions that enable enterprises to streamline and optimize their telecom business processes. Powered by our core technology platform, Starfish offers solutions for automation, self service and monitoring & optimization. Our solution portfolio supports multi-vendor Unified Communications and Contact Center platforms including Avaya, Cisco and Microsoft.

SPS - STRATEGIC PRODUCTS AND SERVICES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
432/327	300 Littleton Road	Parsippany, NJ 07054	(888) 777-7280	leads@spscom.com	www.spscom.com

Company Description
Strategic Products and Services (SPS) is a global, multi-vendor systems integrator for unified communications (UC), including voice, video conferencing, collaboration, and contact center, with cloud and mobility deployment options. We are differentiated by our documented and repeatable processes and expert staff, who combine deep knowledge with broad competencies and certifications.

SUMARIA LEARNING SOLUTIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
637	99 Rosewood Drive, Suite 140	Danvers, MA 01923	866-786-2742	info@sumarianetworks.com	www.sumarialearning.com

Company Description
As an ALP, we offer comprehensive technical and sales training courses for Avaya solutions and products. With the extensive real-world experience of our Avaya Certified instructors, we take your training to the next level by helping you maintain your current credentials and retention of your Avaya Business Partner status.

SUNDOWN AI

Booth No	Address	City, State and Zip Code	Company Email:	Website:
254	801 Brickell Ave 901	Miami, Florida 33131	fabio@sundown.ai	www.sundown.ai

Company Description
Sundown AI builds Artificial Intelligence applications that are powered by NLP, graph algorithms and machine learning. They automate customer service and sales via existing business suites to help companies grow. As opposed to their main competitor IBM's Watson, Sundown AI's system is more data efficient, and smarter. They provide companies with business solutions to reduce costs, boost productivity and increase customer satisfaction.

SWAMPFOX TECHNOLOGIES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
224	1337 Assembly Street	Columbia, SC 29205	(803) 451-4553	tom.hanson@swampfoxinc.com	www.swampfoxinc.com

Company Description
Swampfox builds intelligent customer experience. As the originators of Experience Portal, Swampfox provides end-to-end consulting, call center programming, CTI integrations, and sophisticated business and database integrations that deliver on the goals of our customers. Consumption models including on-premise, cloud/hosted, and hybrid deployments.

SYMMETRICS BUSINESS INTELLIGENCE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
657	640-1050 West Pender Street	Vancouver, BC Canada V6E 3S7	1.604.688.0882	info@symmetrics.com	www.symmetrics.com

Company Description
Symmetrics Business Intelligence specializes in real-time, historical and contact detail reporting for contact centers. We take best practices from business intelligence, data warehousing, and big data and apply them to the specific domain of the contact center.

TASKE TECHNOLOGY

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
237	2650 Queensview Drive Suite 245	Ottawa, ON K2B 8H6	613-596-2533	sales@taske.com	www.taske.com

Company Description

TASKE contact center reporting software provides up-to-the-second real-time views of all callers waiting for or speaking with agents, historical reporting on inbound, outbound and internal call activity as well as call search with cradle-to-grave view and call recordings. Improve contact center service levels and enhance customer retention strategies with TASKE.

TELECOM RESELLER

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
614	17413 SE 28th Street	Vancouver, WA 98683	360-260-9708	publisher@usernews.com	www.telecomreseller.com

Company Description

Telecom Reseller is your source for news, information and insight on UC, Cloud and Collaboration. We report extensively on enterprise grade cloud, mobility, Skype, WebRTC and on prem based solutions. Our eBulletins, podcasts, broadcasts, online and print editions reach over 40,000 qualified readers. For a free subscription visit http://telecomreseller.com/subscribe-form/.

TELETECH TECHNOLOGY

Booth No	Address	City, State and Zip Code	Website:
449	9197 S Peoria St	Englewood, CO	www.teletechtechnology.com

Company Description

TeleTech Technology enables a frictionless customer journey and experience across all customer interactions by implementing and enabling next generation customer technologies, activating customer data and modernizing legacy environments.

TELESOURCE SERVICES, INC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
402	156 Beeline Dr	Bensenville, IL 60106	6306944520	mhastings@tsrc.com	www.tsrc.com

Company Description

Telesource sells data and voice network equipment from the leading manufacturers. Telephones, Wireless IP Endpoints, Switches, Wireless Access Points, Routers, Gateways, Accessories and Peripherals. We offer high quality refurbished and new equipment at substantial savings, so you can increase margins and save your customers money.   In addition, we offer a full suite of services including repair, reverse logistics, asset-management, customization, consignment and Trade-in/Buy-back so you can help your customers maximize the value of the equipment they already own.

TELNYX

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
608	311 W Superior St	Chicago	3129457420	sales@telnyx.com	www.telnyx.com

Company Description

Telnyx is an engineering company built to re-imagine how real-time communications data is delivered over the web. We build infrastructure, tools and products that work to enable human connections and spread ideas across the globe.

TELSTRAT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
523	1101 Central Expwy., S. Ste. 150	Allen	972-543-3500	info@telstrat.com	www.telstrat.com

Company Descriptionz

TelStrat® develops comprehensive call recording and workforce optimization (WFO) solutions, including Engage WFO™. This Avaya DevConnect tested product suite blends voice recording & screen capture, agent performance evaluation, coaching & e-learning, and workforce management. Available on premise or cloud-based, Engage WFO is an intuitive, affordable solution for any organization.

TONE SOFTWARE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
242	1735 S. Brookhurst St.	Anaheim, CA 92804	714-991-9460	info@tonesoft.com	www.tonesoft.com

Company Description

Tone Software's ReliaTel as a Service delivers cost effective and powerful VoIP QoS and UC Service management from the cloud. ReliaTel enables Service Providers and Enterprises to ensure quality, performance, availability, and reliability across multi-platform VoIP, SIP, and UC ecosystems, while reducing costs, increasing service levels, and driving business ROI.

UNIMAX

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
236	50 South Sixth Street	Minneapolis, MN 55402	800-886-0390	TellMeMore@unimax.com	www.unimax.com

Company Description

Unimax provides a UC Management Software Suite for provisioning, employee self-service moves, adds, changes, and deletes (MACDs), help desk agent MACDs, automation (e.g. provisioning/de-provisioning), phone number and DID management, system migrations (between Avaya/Nortel, Cisco, Skype for Business, etc.), unified MACD administration and more for single and multi-vendor communication environments.

UNIQUE COMMUNICATION SOLUTIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
515	1665 W Horizon Ridge Pkwy	Henderson, NV 89012	702-301-3551	dan@unique.net	www.unique.net

Company Description

Unique Communication Solutions specializes in Unified Communication Management Software & Consulting for the public, private and government sectors. We strive to provide innovative UCM Solutions for large, small, and enterprise networks worldwide.

VERINT

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
507	175 Broadhollow Rd., Suite 100	Melville, NY 11747 USA	1-800-4VERINT, 1-770-754-1900	info@verint.com	www.verint.com

Company Description

About Verint Systems Inc.   As a global leader in Actionable Intelligence® solutions, Verint® offers workforce optimization solutions that enable organizations to capture, analyze and act on customer, business and market intelligence. The Verint Workforce Optimization™ suite includes unified software and services that serve as strategic assets in the operations of thousands of organizations worldwide, helping shape customer experiences and business performance.

VERSAY SOLUTIONS, LLC.

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
609	570 Lake Cook Rd Ste 400	Deerfield, IL 60015	888-869-0121	info@versay.com	www.versay.com

Company Description

Versay helps enterprises update legacy IVR applications with next generation conversational self-service solutions. We invite you to learn more about how our results-driven usability consulting and real-time customer experience analytics can help you save money, improve loyalty, and gain valuable market insights.

VIRSAE

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
454	545 Meridian Avenue, Suite D	San Jose, CA 95126	1800 248 7080	info@virsae.com	www.virsae.com

Company Description

Businesses around the world use Virsae's cloud-based business communications management service VSM (Virsae Service Management) to keep their communications technology running smoothly – so their channels stay open, workers keep communicating, and customers always get an answer.

VISION TECHNOLOGIES

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
359	330 West 38th Street	New York, NY 10018	212-408-1555	mlanni@servicesonly.com	www.servicesonly.com

Company Description

Avaya Maintenance Contract Specialists   Expertise in: Records Clean Up, Billing Reconciliation, Registration, Co-Term Contracts. Providing: Regularly Scheduled Maintenance Reviews, Custom Reports, Contract Analysis, Timely Accurate Quotes, On-Going Contract Support

VOX NETWORK SOLUTIONS

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
246	8000 Marina Blvd	Brisbane	877-869-8111	marketing@voxns.com	www.voxns.com

Company Description

VOX Network Solutions is a leading provider of contact center, collaboration, network, security, managed services and cloud offerings that empowers business communications and fosters the growth of employees dedicated to customer success. We're in the business of helping you prosper through life cycle adoption aligned with your organizational strategy.

WEBTEXT LLC

Booth No	Address	City, State and Zip Code	Phone	Company Email:	Website:
627	36E Main St., Suite 201,	Norristown, PA 19401	+1 (855)247 3232	sales@webtext.com	www.webtext.com

Company Description

WEBTEXT is the No. 1 messaging CPaaS for contact center worldwide and the only CPaaS integrated with 75% of all CRM platforms. Our network of gateways delivers messaging worldwide. It's easy to deploy and users keep their existing voice provider. WEBTEXT customers include government, Fortune 2000, large and small enterprise.

WINDSTREAM

Booth No	Address	City, State and Zip Code	Company Email:	Website:
449	4001 N. Rodney Parham Road	Little Rock, AK 72212	susan.hylbert@windstream.com	www.windstream.com